



# WELCOME ON BOARD

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## INFORMATION FOR FAMILIES

### Welcome on board!

We want you and your children to enjoy every moment of your cruise. So we've put together this brochure for families, containing all you need to know to take advantage of the many opportunities for fun, relaxation and discovery.

Inside you'll find details of our kids' club activities, family dining options, baby care services,

### Children 0-12 years

If you are travelling with infants or children below the age of 12 years, collect the ID wristband for each child on the day of embarkation.

### How to register your child

Once on board, register your kids for all the fun activities they can enjoy with other children! If you have already completed a subscription form online, please bring the printed form with you. Otherwise, you can fill one in when you visit us.

Remember to bring your Cruise Card and those of your children.

**Baby Club, Mini Club & Juniors Club registration, deck 18.**

### Meet the Youth Staff

Our friendly, multi-lingual experienced children's entertainment staff are looking forward to meeting your kids!

Please feel free to approach them at any time during your cruise with any questions you may have - they'll be delighted to assist you!



Under 3 years  
Deck 18



3 to 6 years  
Deck 18



7 to 11 years  
Deck 18



12 to 14 years  
Deck 18



15 to 17 years  
Deck 18

### OPENING HOURS\*

Please find timings on your daily programs  
delivered to your cabins

For options after 11pm, ask for more information about 'Kids  
around the clock' program.

\*Times and activities may be subject  
to change. The Mini & Juniors Club opens



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**2802**





## DISCOVER YOUR MSC SHIP

Family Areas	Deck
AQUAPARK	18
BABY CLUB CHICCO	18
DOREMILAND	18
JUNIOR CLUB	18
MINI CLUB	18
TEENS CLUB	18
THE STUDIO	18
YOUNG CLUB	18

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## EXCURSIONS

Explore all our family-friendly tours. Visit the **Excursion Office**, on **deck 7 & 8** to find the best excursion for you and your children!

Want to enjoy an MSC shore excursion on your own? Thanks to the extended opening hours of the Mini and Junior Clubs, you have the option of leaving your kids in the expert care of our Youth Staff. So while you're making new discoveries, they'll be making new friends - a winning solution for the whole family! Just sign up, Booking needed one day in advance with the Youth Staff.

If you booked an MSC Excursion you will receive your tickets the night before the tour directly in your cabin with the meeting point place, time and bus number.

Please remember to bring all cruise cards with you, also your kids' ones, in order to exit the ship.

## DINING

### Snack around the clock

Whenever your kids get hungry you'll find a variety of options on board, from free meals in the buffet 20 hours a day to crêpes, ice creams and other tasty snacks.

### Special Menus

We aim to satisfy all of your dining needs!

Our main restaurants offer kids' menus created with the help of the Osservatorio Chicco Baby Research Center and cater to allergies and other special dietary needs.



Your children's Cruise Cards and MSC for Me Wristband will be activated for purchasing.

Please ensure they do not use them without your permission. An itemized statement will be sent to your stateroom at the end of the cruise, though you may check your account at any time. Any remaining balance on your Cruise Card will be reimbursed in cash (in the onboard currency). It will not be credited to your debit, credit, or prepaid card.



## Time for you

### Fun Time dinner

Drop your kids off at the Mini and Juniors Clubs on your way to dinner, then our staff will keep them entertained while they enjoy a meal with their new friends in the Kids' Corner of the buffet!

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### Packages & Services

#### Room Service\*

With our 24-hour Room Service, you can ask for warm milk to be brought to your cabin or kids' meals to be reheated.

#### Happy Birthday!

Celebrating a child's birthday during your cruise? Make it even more fun by ordering a special Doremi cake! Contact the Reception - Guest service or the Maitre d'Hotel for details.

#### Doremi Drinks Package\*

Unlimited soft drinks and more! Give your kids the freedom to enjoy their choice of alcohol-free cocktails, sodas, energy drinks, bottled mineral water, flavored water, fruit juices, a wide range of premium coffee drinks, hot chocolate delights, organic tea and soft ice cream. There can be consumed in all onboard bars, as well as the self-serve buffet and restaurants, excluding speciality restaurants. This offer is only available to CHILDREN AGED 3-11 YEARS who are part of a group/family purchasing an ADULT package.

\*A charge applies. Please see the in-cabin room service menu for details.

## Top activities

1

### MSC MUSIC GAME

The whole family will be starring of an unmissable game show dedicated to music and suitable for all ages.

2

### BREAK THE WALL

A new original game show for the whole family will entertain the young guests on board. A giant technological wall will decide which challenges the teams will face, in front of a jury made up of the entire audience.

3

### CABIN 12006: THE SECRET GAME

The game show inspired by the MSC original web series Cabin 12006. An immersive experience with music, videos, Tik Tok's challenges, memory games, dancing moments around the never-revealed mysteries of Ocean Cay. Anything can happen during our secret game.

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## Useful info

### Kids around the clock

Kids Around the Clock gives kids aged 3 to 11 a great late night time together. Your children will have endless fun with their new club playmates, entertained and cared by our Youth Staff, leaving you free to dance the night away and party as you please! Service available at a fee. Booking needed one day in advance with the Youth Staff.

### Spending Limit for Minors

Manage your child's onboard account by contacting Reception-Guest Service and requesting to set up a spending limit on their account.

If you choose not to set a spending limit you authorize all purchases made by your child onboard.

### Excursions

Going ashore on an MSC excursion? No need to worry about your children's meals! They can eat with our Youth Staff, who will keep them entertained until you return. Booking needed one day in advance with the Youth Staff.

### Fun Time dinner

Drop your kids off at the Mini and Juniors Clubs on your way to dinner, then our staff will keep them entertained while they enjoy a meal with their new friends in the Kids' Corner of the buffet!

### OPENING HOURS\*

Please find timings on your daily programs delivered to your cabins

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## General rules



### Evacuation Plan

In the unlikely event of an emergency, if your children are involved in club activities our staff will escort them to the Children's Pick-up Area, where they will wait for you to arrive and proceed with them to your Assembly Station.



### Kids' clubs safety

All the activities of the kids' clubs are supervised by experienced childcare who are recruited via CLIA-approved procedures and are able to work with children of all nationalities. Safe drinking water is always available. Use of the elevator by children under the age of 12 is prohibited, unless accompanied by an adult.



### Kids' clubs general rules

To ensure a pleasant experience for everyone, please:

- do respect the opening and closing times;
- don't let your kids bring toys or food into the kids' clubs.



### Swimming pool rules

The pools are not supervised. All guests under the age of 16 should be accompanied by an adult. Please ensure your kids shower before entering any swimming pool, and refrain from diving, jumping or running. They should wear flip-flops around the pool; swim caps are optional. Babies in diapers are not permitted in the water.



### Aquapark

Children under 6 must be accompanied by an adult; toddlers must be toilet trained. Avoid necklaces, bracelets, watches, swimwear with exposed zippers, buckles, rivets. Avoid the facilities after a meal, under the influence of alcohol or if you are not feeling well. ATTENTION: for the VR SLIDE and the TWIN RACER you must be at least 130cm, and for the U DROP 140cm.

## Services

### Laundry package

We all know how good kids are at getting their clothes dirty! Try our laundry package. Your children's clothes will be returned beautifully fresh and clean.

### Photo package

Capture the magic of cruising with your children forever! Take advantage of the spectacular settings around the ship for a fun family photo session.

### Stay in touch

Relax knowing that we can contact you at any time! Deck Phones can be

### Medical Service

For your safety and convenience, there is a 24-hour medical service on board for any emergencies. We also offer a pediatric tele-medicine service with a partner institute in Genoa, which can remotely carry out procedures such as diagnosis, radiology and monitoring.

