

# WELCOME ABOARD!

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Dear Guests,

It is a pleasure to welcome you back to cruising on board our remarkable MSC Seaside! To help you get off to the best possible start on your vacation, we have prepared this guide for your first steps on board.



## How to download the app For the first time

ON YOUR DEVICE:

1. GO to **SETTINGS**.
2. SELECT the Wi-Fi Network **"MSCSEASIDE-HOTSPOT"**.
3. SCAN the **QR CODE**.
4. DOWNLOAD the app **"MSC For Me"**.



## Compulsory Safety Demonstration for all Guests

A Compulsory Safety Demonstration will take place at approximately **4:00pm** for all guests who embarked today, in accordance with the International convention for the Safety of Life at Sea (SOLAS) & in compliance with the government Health & Safety protocols. All guests are required to participate by watching the safety video directly from your stateroom TV and confirming the attendance following the instructions received. At the end of the video, you are kindly required to visit your assembly station where our staff will assist you. Your safety is our priority. If you cannot attend, please contact the Guest Services Desk (**dial 99**), for assistance.

**Kindly note that all our onboard services will not be in operation during the Compulsory Safety Demonstration.**

All our officers and crew will be pleased to assist you again, once it has been completed.

We thank you for your patience and understanding.



## How To Connect to The Internet

1. **ENABLE Wi-Fi** on your Smartphone device.
2. GO to **SETTINGS**.
3. SELECT the network **"MSCSEASIDE-HOTSPOT"**.
4. OPEN your browser (Chrome or Safari).
5. TYPE **login.mscwifi.com**.
6. CLICK on the Internet banner and **follow the instructions** to create your account.
7. PURCHASE the internet package that best suits your needs.



## "Welcome Aboard" Lunch

Enjoy a quick and delicious bite to eat anytime from **11:30am to 4:00pm** in our **Marketplace Buffet, deck 8 (Aft)**.



## Your stateroom will be ready by approximately 2:00pm

Due to enhanced sanitation protocols the availability of your stateroom will be announced. Beforehand, we invite you to explore the ship. In your stateroom you will find a pool towel for use at the pool onboard or at the beach if you wish to take it ashore. Please remember to bring your towels back to your stateroom from the pool or beach. Leave used towels in your stateroom and they will be replaced with fresh ones.



## Dining & Beverage info

Enjoy a contactless experience in all our restaurants, bars and lounges by using a QR Code to access menus. Your dining information is displayed on your cruise card. If you have any inquiry, please visit the Dining Info Point located on **Deck 6 behind Venchi Bar from 11:00am - 4:00pm.**



## Stay Connected with Internet

Satellite Internet Connection allows guests to stay in touch with friends and family to share your vacation experience while onboard. A variety of packages are available to help guests stay as connected as they would like. For detailed information on the available packages, once on board, go to your browser and connect to [www.msccwifi.com](http://www.msccwifi.com) to purchase your package and get started. You can also get further information from the "Information Flyer" that is in your stateroom.

With the **MSC for Me App**, you can manage your cruise whenever you want, wherever you are. Browse all onboard events, activities and offers. Avoid lines and make reservations for restaurants, excursions and Spa treatments. Chat with friends and family onboard (available for guests 16 and older) and even check your onboard account at any time. **For additional assistance, please see our staff in the Photo Gallery on Deck 5 Mid.**



## Luggage delivery to your stateroom

If you have not received your luggage upon departure or if a piece of luggage not belonging to you was delivered to your stateroom, please contact the Reception - Guest Services by dialing 99.



## Hand Luggage Deposit

While waiting for your stateroom, you may deposit your hand luggage on deck 6 (Mid), Port Side near the Shine Bar **from 11:30am to 2:00pm.**



## Important to know: Smoking areas

- Smoking is permitted on the starboard side of South Beach Pool, deck 7.
- Starboard side of Seaview Lounge Outdoor Bar, deck 8.
- Starboard side of Miramar Outdoor Bar, deck 19.
- Starboard side of Top Sail Lounge Outdoor sofas, deck 19.

We would like to inform that use of cigarettes, e-cigarettes, pipes, or smokeless tobacco can lead to increased contact between potentially contaminated hands and mouths.

Smoking (including e-cigarettes) is not permitted in staterooms, on balconies, and in any area not designated by appropriate signage and ashtrays. If evidence of smoking is found, a supplementary cleaning fee of **\$250** will be added to your account.



## Onboard Payment

Your Cruise Card is your personal ID card, your stateroom key, and your "Cruise Credit Card," during your holiday. Remember to register your credit/debit card on board, **as soon as possible, after your embarkation at the Cruise Card Activation Points located on Decks 6 and 7**, or leave a cash deposit at the Cruise Card Activation Points. Your Cruise Card will be activated to make purchases on your embarkation day. You can also settle the accounts of all guests in your cabin or your family group by simply linking their accounts to yours at one of the Cruise Card Activation Points.



## MSC Aurea Spa

Our Aurea Spa is located on Deck 8 (Fwd). Do not miss the opportunity to pamper yourself with specialized treatments and packages. You can book your session directly at the Spa or by dialing 2920.



## Specialty Restaurants Dining Packages onboard

From succulent steaks and authentic oriental fare to chef's table experiences, our specialty restaurants offer a mouth-watering variety of international cuisine.

Book a 3, 4, 5 or Unlimited Dining Experience onboard and savor a memorable gastronomic experience while you cruise... all at a very special price. Visit us or contact the Specialty Restaurant Hostess by dialing 6100.

### SPECIALTY RESERVATIONS:

9:00am - 9:30pm	Ocean Cay**, deck 16 Fwd
9:00am - 9:30pm	Sushi Bar & Pan Asian**, deck 16 Fwd
9:00am - 9:30pm	Teppanyaki**, deck 16 Fwd
9:00am - 9:30pm	Butcher's Cut**, deck 16 Fwd



## Going Ashore with MSC Excursions

Now is the perfect time to explore popular destinations. Book your MSC Excursion for a safe and exclusive experience. You can contact the MSC Excursions Desk by dialing 2808/2809 or browse the Excursions section on the MSC for Me App for more details and to make your reservation.



## Metropolitan Theater

Reservation is compulsory and available only on the interactive touchscreens, the MSC for Me App and cabin televisions. Enjoy our evening shows at The Metropolitan Theater on deck 6 and deck 7. Keep yourself updated with our entertainment on your MSC For Me App.



## Pool and Jacuzzi

The number of guests in the pools and Jacuzzis is set to respect health and safety guidelines and is indicated at each location.



To avoid crowding and lines, we encourage all guests to contact Guest Services by dialing 99 for any inquiries.