

Dear Family,

The Youth Staff Team is happy to give you a warm welcome onboard MSC Meraviglia!

Together with this letter you are receiving:

- The **Safety Wristband** for kids aged 0 to 11 y.o.  
The Safety Wristband is compulsory and must be worn for the entire duration of the cruise, therefore we kindly ask you to help the kids wear it and carefully read the Safety Letter.
  
- The **Registration form** to our clubs for kids aged 1 to 11 y.o.  
We kindly ask you to fill in the registration form before coming to the Kids Club the first time. Please note, due to Covid-19 prevention procedures, kids should be accompanied to the Kids Club by only one legal guardian per family.
  
- **Kids & Teens Daily Program** for all minors and families.  
Due to Covid-19 prevention procedures we inform you that MSC Cruises childcare services has undergone some changes which are specified in our Kids & Teens Daily Program. We kindly ask you to read it carefully and come join us for the wonderful activities we have planned to make this cruise unforgettable.
  
- The **Welcome Family Folder** with all our onboard services for families and kids.

Thank you for your understanding,

MSC Meraviglia Youth Staff Team



# WELCOME ON BOARD



## INFORMATION FOR FAMILIES

Welcome on board!

We want you and your children to love every moment of your cruise. So we've put together this brochure for families, containing all you need to know to take advantage of the many opportunities for fun, relaxation and discovery. Inside you'll find details of our kids' club activities, family dining options and more.

We kindly ask all families to fill in the Kids club's registration form and help the kids wear the safety wristband you received in your stateroom before coming to the Kids Club the first time.

**Please note, due to Covid19 regulations, kids should be accompanied to the Kids Club by only one legal guardian per family.**

Thank you for your understanding.

### Mini Club & Juniors Club registration

**From 2:00pm to 5:00pm and from 6:00pm to 11:00pm, Doremiland, Deck 18.**

If you have already completed a subscription form online, please bring the printed form with you.

Remember to bring your Cruise Card and those of your children.

### Meet the children's team

Our friendly, multi-lingual experienced children's entertainment staff are looking forward to meeting your kids!

Please feel free to approach them at any time during your cruise with any questions you may have - they'll be delighted to help you out!



Deck 18



Deck 18



Deck 18



Deck 18



Deck 18

### OPENING HOURS\*

CHECK KIDS AND TEENS

DAILY PROGRAMS IN THE CABIN

\*Times and activities may be subject to change.

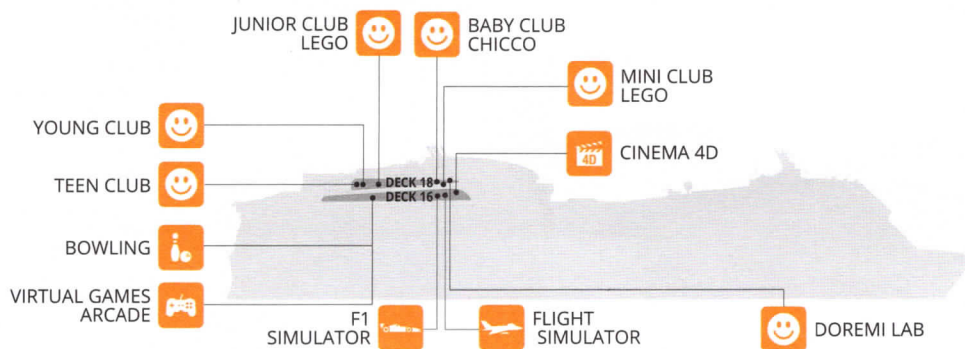


**NEED TO CALL US?**  
2861/6121

# IMPORTANT TO KNOW!

## The ship for families

MINI CLUB LEGO	18
TEEN CLUB	18
VIRTUAL GAMES ARCADE & BOWLING	16
YOUNG CLUB	18
POLAR AQUAPARK	19
BABY CLUB CHICCO	18
CINEMA 4D	16
DOREMI LAB	18
DOREMI STUDIO	18
F1 SIMULATOR	16
FLIGHT SIMULATOR	16
JUNIORS CLUB LEGO	18



## Medical Service

For your safety and convenience, there is a 24-hour medical service on board for any emergencies, and over-the-counter medicines can be purchased at the deck 6.

## THE General rules

### Evacuation Plan



In the unlikely event of an emergency, if your children are involved in club activities our staff will escort them to the Children's Pick-up Area, where they will wait for you to arrive and proceed with them to your Assembly Station.

### Kids' clubs safety



All the activities of the kids' clubs are supervised by experienced childcare who are recruited via CLIA-approved procedures and are able to work with children of all nationalities.

Our first priority in the design of all play areas is the complete safety and comfort of your children.

Safe drinking water is always available.

Use of the elevator by children under the age of 12 is prohibited, unless accompanied by an adult.

### Kids' clubs general rules



To ensure a pleasant experience for everyone, please do respect the opening and closing times; don't let your kids bring toys or food into the kids' clubs.



Your children's Cruise Cards will be activated for purchasing. Please ensure they do not use them without your permission. An itemized statement will be sent to your stateroom at the end of the cruise, though you may check your account at any time. Any remaining balance on your Cruise Card will be reimbursed in cash (in the onboard currency). It will not be credited to your debit, credit, or prepaid card.

**MINORS CAN GO ASHORE ONLY ACCOMPANIED BY AN ADULT.**

### Swimming pool rules



The pools are not supervised.

All guests under the age of 16 should be accompanied by an adult.

Please ensure your kids shower before entering any swimming pool, and refrain from diving, jumping or running. They should wear flip-flops around the pool; swim caps are optional.

Babies in diapers are not permitted in the water.

### Aquapark



Children under 6 must be accompanied by an adult; toddlers must be toilet trained

Avoid necklaces, bracelets, watches, swimwear with exposed zippers, buckles, rivets.

Avoid the facilities after a meal, under the influence of alcohol or if you are not feeling well.

ATTENTION: for the children's slide, you must be at least 91 cm/ 36 inches tall and no over 15 years old.

### Smoking policy



Please note that the ship is mainly a non-smoking environment. The only areas where smoking is : Carousel Terrace , Le Grand Casino , Atmosphere Main Pool , Horizon Ampitheatre , Sky Lounge Smoking Room



## DINING

### Kids' Corner

You'll find a dedicated Kids' area in the Buffet, deck 15, serving a variety of tasty, healthy dishes your children will love. Open during children's mealtimes.

### Special Menus

We aim to satisfy all of your dining needs! Our main restaurants offer kids' menus created with the help of the Osservatorio Chicco Baby Research Center and cater to allergies and other special dietary needs.

Please visit the Restaurant ,deck 6 immediately to let us know your requirements.

THE

# JELLYBEANS

*Time for you*

.NET

### Happy Dinners

Set your kids free and dine at your leisure! When your children have finished their kids' menu dinner at your table, we'll escort them to the Mini and Juniors Clubs to play while you savor the rest of your meal. Ask our Youth Staff for info on how to book this service.

### Fun Time dinners

Drop your kids off at the Mini and Juniors Clubs on your way to dinner, then our staff will keep them entertained while they enjoy a meal with their new friends in the Kids' Corner of the buffet!

## Packages & Services

### Room Service\*

With our 24-hour Room Service, you can ask for warm milk to be brought to your stateroom or kids' meals to be reheated.

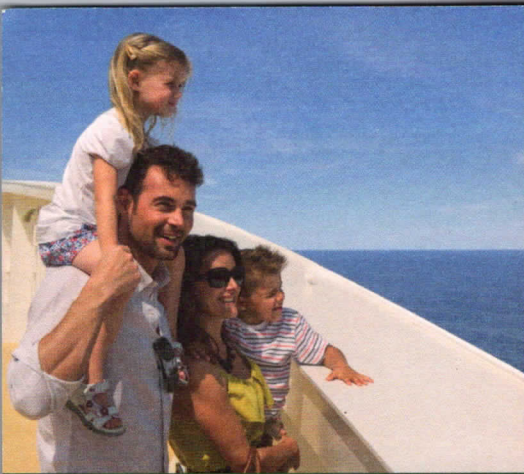
\*There is a charge for this activity

### Happy Birthday! \*

Celebrating a child's birthday during your cruise? Make it even more fun by ordering a special Doremi cake! Contact the Reception - Guest service or the Maitre d'Hotel for details.

### Stay in touch\*

Relax knowing that we can contact you at any time! Pagers or Deck Phones can be requested from the Mini Club subject to availability.



## EXCURSIONS

Want to enjoy an MSC shore excursion on your own? Thanks to the extended opening hours of the Mini and Juniors Clubs, you have the option of leaving your kids in the expert care of our Youth Staff. So while you're making new discoveries, they'll be making new friends - a winning solution for the whole family! **Just sign up the previous day**

### Kids Around the Clock\*

Kids Around the Clock gives kids aged 3 to 11 a great late night time together. Your children will have endless fun with their new club playmates, entertained and cared by our Youth Staff, leaving you free to dance the night away and party as you please! Service available at a fee.

**Booking needed one day in advance with the Youth Staff.**

\*There is a charge for this activity

### Spending Limit For Minors

Manage your child's onboard account by contacting Reception-Guest Service and requesting to set up a spending limit on their account.

If you choose not to set a spending limit you authorize all purchases made by your child onboard.

## Services

### Laundry package\*

We all know how good kids are at getting their clothes dirty! Try our laundry package. Your children's clothes will be returned beautifully fresh and clean. Ask the reception, guest service for more information.

### Photo package\*

Capture the magic of cruising with your children forever! Take advantage of the spectacular settings around the ship for a fun family photo session. Ask at the Photo Gallery, deck 6, for more information.

\*There is a charge for this activity