

GOOD TO KNOW

HEALTH INFORMATION

To stay healthy, please wash your hands regularly with soap and water and use the hand sanitizers around the ship. Should you experience any symptoms of respiratory or gastrointestinal illness, please immediately return to your cabin and notify the medical staff by phoning 4444.

HAVE FUN. BE SAFE.

All guests MUST watch the safety video playing on their stateroom TV and visit their assigned muster station before departure for instructions on life jacket use and important safety information.

An electronic mustering system and/or tally counter is used to account for each guest. A safety announcement will be made prior to departure, and you do not need to go to your muster station at that time. When the signal sounds, the announcement will be over.

Safety instruction notices and muster station information are located on the poster behind your stateroom door, as well as in the safety information video on your TV. Life jackets are in your stateroom. In the event of an emergency, instructions will be provided over the public address system. Please contact your Stateroom Attendant or Guest Services if you need additional information or assistance. For your safety, use handrails and watch your step as you move around the ship.

CODE OF CONDUCT

We want you to have a memorable vacation but please remember a cruise ship is a shared space. Our Carnival Values underscore that everyone should feel welcome and included, and that everyone on board demonstrate care and respect towards others and a spirit of community and neighborliness. We also expect our guests to honor our policies related to everyone's safety and well-being and to also show care and respect for our planet. Consistent with our commitment to safety, disruptive behavior is not tolerated and any guest whose conduct affects the comfort, enjoyment, safety or well-being of other guests or crew, or who violates our code of conduct and other policies, such as our smoking in undesignated areas or throws items overboard (detailed below), will be disembarked at their own expense and banned from sailing on Carnival in the future. Any violation will result in a fine of \$500 and reimbursement of expenses incurred by Carnival the detainment or disembarkation, or replacement costs for lost or damaged property.

Smoking Policy: Smoking is not allowed in undesignated areas, including, staterooms and balconies, and discharging any item overboard is prohibited. This applies to all forms of smoking, including cigarettes, cigars, pipes, vaporizers, electronic cigarettes.

Carnival recognizes that some states in the U.S. have legalized the use of recreational and/or medical marijuana. However, cruise lines are required to follow U.S. federal law, which strictly prohibits possession and use of marijuana and other illegal substances. Consequently, marijuana, including marijuana for medical purposes, and other illegal drugs, are not allowed on board. We also strongly encourage guests not to attempt to purchase or use these items ashore. Infractions could result in arrest.

Age Restriction: Guests must be 21 years or older to be served alcohol on board, and 18 years or older to play in the casino or enter the nightclub. Photo identification may be required in the nightclub. Certain venues & pools have additional age restrictions, listed in the Carnival HUB app.

Youth Curfew: Guests 17 years of age and under who are not accompanied by an adult must be clear of all public areas by 1:00am.

ENVIRONMENT: Help us to be good stewards of our environment. Guests are prohibited from throwing any items overboard. Secure your belongings when outdoors. Do not leave personal items, including towels and clothing, unattended on balconies.

Be thoughtful of your water consumption and turn off the faucets when not in use. Remember to turn off the lights when leaving your stateroom.

GOING ASHORE

Guests may participate in Carnival shore excursions and independent sightseeing. Excursions can be purchased through the Carnival HUB app or at our Carnival Adventures desk or at Guest Services.

Guests under 16 years of age must be accompanied by an adult within the same travel group in order to get off the ship. Guests 16 and older must carry a photo ID together with their Sail & Sign® card when going ashore. Agricultural products, including fresh fruit, vegetables, plants, seeds and meat products cannot be taken ashore. Infractions may result in a fine.

For safety reasons, avoid secluded places or situations. If you are on a shore excursion purchased through Carnival, always stay within your group. If you are not on a Carnival shore excursion, be advised that activities involving commercial recreational watercraft, including jet skis and water tours, are not consistently regulated. Watercraft may be poorly maintained, and some operators may not have safety certifications. Never ride a jet ski alone with a stranger, even if they present themselves as a legitimate jet ski tour operator. Always review and heed local weather and marine alerts before engaging in water-based activities. In addition, we discourage rentals of scooters. To minimize the risk of mosquito bites, apply insect repellent containing DEET after sunscreen.

**HAVE FUN
BE SAFE** 

SMOKING AREAS

Cigarette & electronic cigarette smoking are only permitted in the following areas:

INDOORS: Sunshine Casino, 5 Mid, for guests who are seated and actively playing only. Smoking is not permitted when the Casino is closed.

OUTDOORS: Deck 3 Fwd, Port Side and Deck 10 Mid, Starboard Side. Cigars and pipes are only allowed on Deck 3 Fwd, Port Side and Deck 10 Mid, Starboard Side. Smoking is never permitted indoors or outdoors during refueling on embarkation day.

SPECIAL NEEDS & PERSONAL MOBILITY DEVICES

If you have special needs that we were not aware of prior to sailing, please inform your Stateroom Attendant or Guest Services. Captioning, when available, is offered on your stateroom TV. Should you require captioning for lounge movies and Carnival Seaside Theater, please contact Guest Services. Assistive listening devices are available upon request for shows in our main show lounge. Our Guest Services team is available 24/7 to help with accessibility concerns. The Guest Services Manager serves as the ship's ADA Officer and is responsible for handling disability related matters. Due to safety considerations, mobility devices (wheelchairs/scooters) cannot be left in corridors or public spaces, and must be stored in designated areas within the stateroom, allowing safe exit.

IN-STATEROOM CALLING

Your PIN number, if prompted, is your stateroom number.

Emergency	911	Fahrenheit 555 Steakhouse	4555
Medical Center	4444	Sunrise Restaurant	0727
Guest Services	7777	Sunset Restaurant	0728
Cloud 9 Spa	1099	Room Service	8000

WAKE-UP CALLS: Press the wake-up call button, or dial 37 and follow the prompts. Wake-up calls are set in military time (i.e. 7:00am = 0700, 5:00pm = 1700).

STATEROOM-TO-STATEROOM CALLS: Calls to other staterooms are free by simply dialing the stateroom number.

SHIP-TO-SHORE TELEPHONE SERVICE: All calls, whether domestic or international, toll-free, calling card, credit card and collect are \$1.99 per minute. Charges will be posted automatically to your Sail & Sign® account.

Calls to the USA, Canada and Caribbean Islands:
Dial 36 + 1 + area code + number

Calls to all other countries:
Dial 36 + 011 + country code + area code + number

WE MEAN BUSINESS: Carnival Cruise Line is proudly committed to ethical business practices, protecting the environment and providing a safe and secure vacation for our guests. Any person who believes these commitments have been violated should report the matter online at www.carnivalcompliance.com or by calling 888-290-5105.

SHIP'S TIME

Ship's time is the same as your port of embarkation. Always keep your time on ship's time, unless otherwise notified.

MEDICAL CENTER SERVICES

For **MEDICAL EMERGENCIES** call **911** from any ship phone.

For non-medical emergencies, dial 4444 to schedule an appointment.

HOURS OF OPERATION:

Embarkation: 3:00pm - 5:00pm*

Sea Days: 9:00am-12:00pm | 3:00pm- 6:00pm

Port Days: 8:00am-10:00am | 4:00pm-6:00pm

Debarcation: 8:00am - 9:00am*

**Hours are subject to change. Please contact Guest Services to confirm.*

STAYING CONNECTED

CONNECTING TO SHIP'S WI-FI: Place your device on airplane mode, turn on Wi-Fi, and connect to Carnival Sunshine Wi-Fi. Once connected, you can browse and purchase our awesome internet plans.

INTERNET PLANS: To log in, simply type carnivalwifi.com into the address bar of your device's browser while connected to Carnival Sunshine Wi-Fi and follow the prompts.

CELLULAR PHONE SERVICE: Stay connected at sea using your cellular phone. International roaming charges apply.

To avoid all charges, put your phone on airplane mode. You can still connect to the ship's Wi-Fi but will not be connected to your network.

CARNIVAL HUB APP WITH ONBOARD CHAT

Carnival's HUB app is available for Android and iOS devices and is free to download and use. It features our "What's Happening" activity schedule, maps and much more to help you plan your time on board. It also offers a convenient onboard chat feature for \$5 per person, per cruise, so you can connect with your family and friends.

DOWNLOAD THE APP BEFORE THE SHIP SETS SAIL.

DOWNLOADING CARNIVAL HUB APP AFTER SAIL AWAY:

1. Place phone on airplane mode & connect to Carnival Sunshine Wi-Fi.
2. Visit carnivalhub.com and follow the prompts to download from the Google Play or App stores free.
3. If your connection times out, try again.

MONEY MATTERS | ONBOARD ACCOUNT

Your Sail & Sign® card is the key to your stateroom, also connected to your onboard account, and is used to make purchases around the ship.

MANAGE YOUR ONBOARD ACCOUNT: You can easily view your account activity using the Carnival HUB App. You can also add funds to your account at any of our self-service kiosks, located opposite Guest Services, 3 Fwd and near The Fun Shops, 5 Fwd.

SERVICE GRATUITIES: For your convenience, unless pre-paid, gratuities will be automatically posted to your Sail & Sign® account during the cruise for our dedicated team members who work hard to provide you with a fun and memorable vacation. If you'd like to acknowledge a particular team member with additional gratuities, your Guest Services team will happily make those adjustments.

ATMS: ATMs (for debit/credit card cash withdrawals) are available near The Fun Shops, 5 Fwd and inside the casino, 5 Mid.

LAUNDRY SERVICES*

VALET AND WASH & FOLD SERVICES: Laundry bags are available in your stateroom. Simply complete the form and contact your Stateroom Attendant.

SELF-SERVICE LAUNDERETTES AND IRONING ROOMS**:

Deck 1 across from 1555

Deck 2 across from 2255

Deck 6 across from 6287

Deck 7 across from 7241

Deck 8 across from 8251

Deck 9 across from 9190

**Fee applies.*

***Please speak to your stateroom attendant if you need assistance.*

TOWELS & DECK CHAIRS

Fun and sun await! Feel free to use the Carnival beach towels in your stateroom and return them to your Stateroom Attendant. Towels are also available at the towel station on Lido, Deck 9. If you'd like to keep the Carnival beach towel, just tell your stateroom attendant and a new one will be provided, at a cost of \$22.

To give everyone a chance to enjoy the sun, please do not reserve deck chairs. After 40 minutes of non-use, towels and any belongings will be removed and kept safely at the Towel Station.

DRESS CODE

You're on vacation and for the most part, casual wear is preferred so you can relax and have fun. In line with our community guidelines, all guests are expected to ensure their clothing and accessories are respectful to fellow guests and crew. Swimsuits look great in the pool, but when in any of our indoor spaces, including dining areas, guests are asked to wear a cover up and shoes. Items worn during the cruise should not contain any message that may be considered offensive or contain nudity, profanity, sexual innuendo/suggestions. In addition, clothing/accessories should not promote negative ethnic or racial, commentary, or hatred or violence in any form.

EVENING RESTAURANT ATTIRE

Cruise Casual: You'll love the casual, resort-style vibe! Enjoy dinner in comfortable vacation dining wear, but please note cut-off jeans, men's sleeveless shirts, gym or basketball shorts, baseball hats, flip-flops and bathing suit attire are not allowed in our restaurants.

Cruise Elegant: Ooh-la-la! It's fun to get all dressed up on vacation so feel free to put on your finest attire for the evening. We know you'll look totally swanky, but please note that the following is not allowed in the restaurants: jeans, men's sleeveless shirts, shorts, t-shirts, sportswear, baseball hats, flip-flops, and bathing suits.

Check the Carnival HUB App daily for specifications.

DINING

RESTAURANTS/DINING ROOMS: Your dining time and assigned table are printed on your Sail & Sign® card. There are two seating options:

Early Dining: 5:30pm

Late Dining: 7:45pm

Your Time Dining (YTD): For guests assigned to YTD, join us at your leisure any time between 5:15pm - 8:45pm.

Please make a reservation using the Carnival HUB app
LIDO DECK: If a casual atmosphere is more your scene, stop by Lido for our delicious buffet any meal of the day.

ROOM SERVICE: 24-hour room service is just a phone call away! Check out the menu in your stateroom for our delicious offerings. Just dial 8000 to place your order. (Charges apply)

(Room service breakfast is extra busy on port days and may require additional time to accommodate all orders. Delicious breakfast options are also available at Sunrise Restaurant, 3 Aft and Lido, 9 Aft.)

NOTE: it is customary to extend a gratuity upon service.

FOOD ALLERGIES: Help us serve you. Inform your host and server of any allergies.